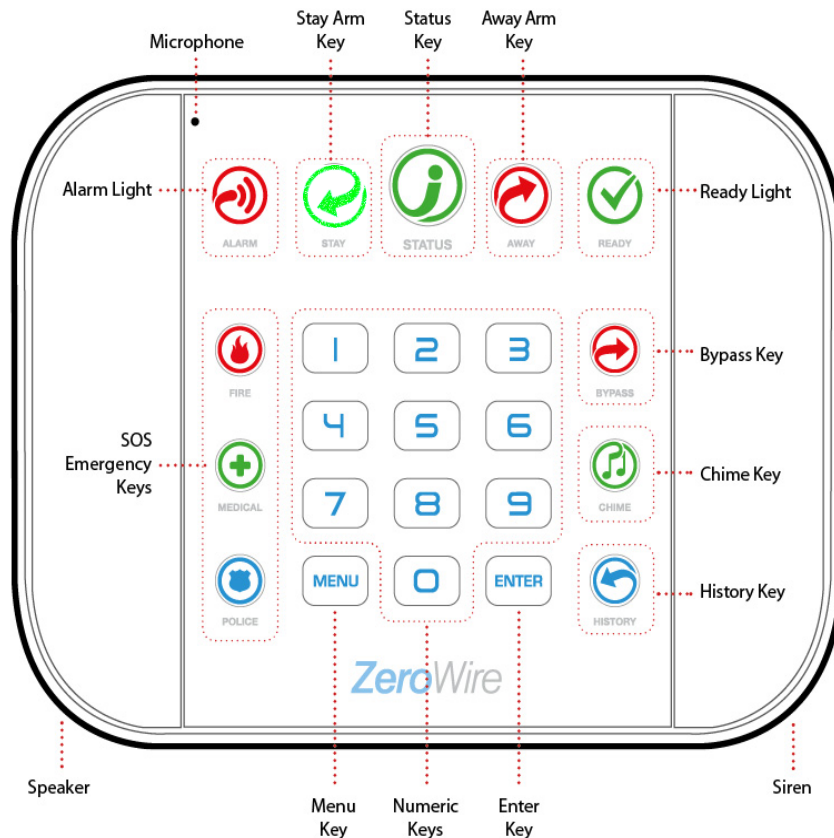












# ZeroWire Quick User Guide




Key	Colour	Description
 <b>ALARM</b>	Red	System is in alarm. Enter your PIN code then ENTER to turn off the alarm. Press STATUS key for more info.
 <b>STAY</b>	Not lit	System is disarmed if Away is also not lit.
 <b>STATUS</b>	Green	System is armed in the "STAY" mode.
	Green	System is ready to be armed.
 <b>AWAY</b>	Yellow	System message present.
	Red (steady)	System trouble message present.
 <b>READY</b>	Not lit	Touch the STATUS key to hear system messages. If you are unable to fix the issue, contact your service provider for help.
	Red	System is disarmed if Stay is also not lit.
 <b>BYPASS</b>	Not lit	System is armed in the "AWAY" mode.
	Not lit	System cannot be armed, press STATUS key for more info


Key	Colour	Description
 <b>READY</b>	Green (steady)	Your system is ready to arm in Away or Stay mode.
	Green (flashing)	Zones are currently unsealed but system is force-armable. If these zones are not sealed by the end of the exit time the system will go into alarm.
 <b>BYPASS</b>		Touch the BYPASS key to access the bypass menu where you can bypass or un-bypass zones.
 <b>CHIME</b>		Touch the CHIME key to access the chime menu where you can select zones to make a chime sound on the ZeroWire when they are tripped.
 <b>HISTORY</b>		Press the HISTORY key to listen for alarm and event history.

## Displaying Status in a PD6662 system

In a PD6662 system the Status key behaviour has been modified for greater security. It will be off or red, and not announce system status when pressed.


To check system status and unlock the screen saver, enter your PIN code followed by enter:


- 


Enter your user PIN code.
- 


Select Status. This action unlocks the screen saver.

## Arming in Away Mode

- 


Check ready key is green. Check status key is green.
- 


Select the Away Mode.
- 


Enter your user PIN code.
- 


Leave the premises in 30 to 60 seconds (as set by the installer).
- Close the Final Set Door.

## Arming in Stay Mode

- 


Check status key is green. Close all protected doors and windows. If you have motion detectors outside your "stay mode", have everyone leave those areas.
- 

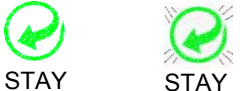
Select the Stay Mode.
- 


Enter your user PIN code.
- 


Stay within the protected areas.

## Arming in Instant Stay Mode

- 


Check status key is green. Close all protected doors and windows. If you have motion detectors outside your "stay mode", have everyone leave those areas.
- 


Select the Stay Mode twice. Or, press Stay button once when system is already in Stay Mode. In this case, you will not be asked second time for a PIN code.
- 


Enter your user PIN code.
- 


Stay within the protected areas.
- Final door becomes an instant alarm zone.

## Arming in Night Mode

- 

Check status key is green. Close all protected doors and windows. If you have motion detectors outside your "stay mode", have everyone leave those areas.
- 

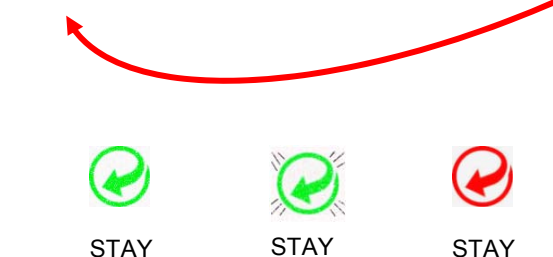
Select the Stay Mode three times. Or, press Stay button once when system is already in Instant Stay Mode.
- 

Enter your user PIN code.
- 

Stay within the protected areas.
- Final door becomes an instant alarm zone.




**Note:** Subsequent presses of the Stay button loop through the three Stay Mode states:

Stay Mode → Stay Instant Mode → Night Mode






**Note:** The 3<sup>rd</sup> Stay option will be available only if Engineer configures Night mode.








## Disarming

1. Enter the premises through a designated entry/exit door.
2.  Approach the ZeroWire. When you are detected, the entry warning timer will begin and then the ZeroWire will beep.
3.   Enter your PIN code before the entry delay expires.
4. All zones are now disarmed, any bypassed zones are restored to normal operation.

## PD6662 Disarming

1. Enter the premises through a designated entry/exit door
2. 
3.  OR 
4. All zones are now disarmed, any bypassed zones are restored to normal operation. A user shall use the Fob or the App to disarm the system.

## Bypassing a Zone

1.  Select Bypass Menu.
2.   Enter PIN code with authority to bypass.
3.   Select a zone to bypass.
4.  Toggle between un-bypassed to bypassed state.
5.  Exit from Bypass Menu.

## Displaying Status in a PD6662 System






In a PD6662 system, the behavior of indicators has been modified for greater security. The 'status' key will be off or red and will not announce system status when pressed.

To conform to PD6662 the system should have been installed by the engineer as a ONE Area configuration.

1.   Enter a valid user PIN.






2.  Select Status Key.
3.  Status condition(s) are announced.

## Acknowledging Alarms

1.  Select Status Key.
2.  Status condition(s) are announced.
3.   Enter a valid master PIN.
4.  Status Key will change to green if no other conditions are present.

**Note:** Once a confirmed alarm has occurred, it requires an Engineer to reset the system before it can be armed again.

## Event History

1.  Select History Menu.
2.   Enter a valid master PIN.
3.  Listen to history events.
4. Touch ENTER for next event. Touch 0 for previous event.
5.  Exit from History Menu.

## Emergency Keys

ZeroWire has three (3) emergency keys: Medical, Police (duress) and Fire.










In a PD6662 system, the emergency keys are disabled to conform to the policy. They can however be used for other purposes such as activation of scenes.

To cancel an emergency activation:

















1.   Enter you code after an emergency key has been activated.

## Permitting Engineer access

1.  Enter PIN code.  

2.  Press the Menu key.
3.  or  Select the option 8 or 9.
4.  Enter the Engineer code.  


The Engineer can then program from the panel, and also has access to connect via the smartphone/tablet app.

## Changing a User PIN

1.   Selects User Configuration menu.
2.  Enter.  

3.  Selects configure user PIN.
4.  Select user number.  

5.     
  Set user PIN code (e.g. 12345)  

6.   Exits from Advanced system configuration.  


**Note:** Users must have unique PIN codes. If the new PIN code you enter is the same as another user's PIN code your ZeroWire will announce "PIN code is occupied, select a new user PIN code."

## Main Menu

Touching the [MENU] key will give you access to main menu. The Personal Voice Guide will prompt you through each menu and announce what options are available.

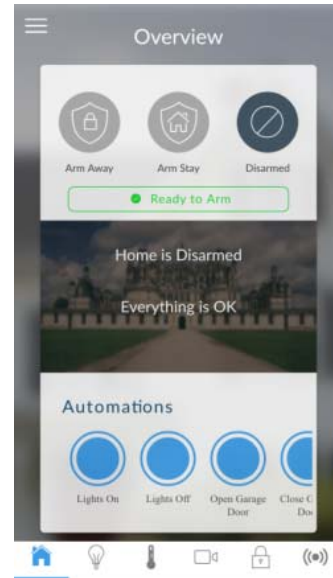
There are 9 main features used for customizing your security system. Some menus require a Master User PIN code to access.

1. Volume Level
2. Backlight Level
3. User Configuration
4. System Test
5. Zone Configuration

6. Voice Message Recording
7. Detector Reset
8. Basic System Configuration
9. Advanced System Configuration

## Using the UltraSync+ app

The first screen that will appear once you connect is Arm/Disarm. Using the menu bar located along the bottom of the app, you can program other ZeroWire settings – zones, cameras, rooms (Z-Wave devices).



Master users will have access to the full Users menu for creating and managing users.

When you login with the installer account, you will also have access to additional menus for setting up and programming the ZeroWire – Settings and Advanced.

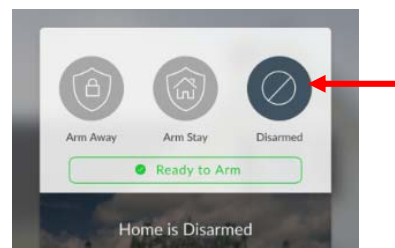
## Engineer Reset

Engineer reset required after confirmed Alarm or Panic.

To perform Engineer Reset:

- With screen saver on:  
Customer Code> Enter followed by Engineer Code > Enter.
- To perform a reset via the app:

Engineer logs into the UltraSync+ app then just presses the Disarmed key on display.



## Contact information

[www.utcfireandsecurity.com](http://www.utcfireandsecurity.com)

For customer support, see [www.utcfsecurityproducts.eu](http://www.utcfsecurityproducts.eu)