



redcare secure solo

Ireland





About Redcare Secure Solo

Redcare Secure Solo is a cost effective Grade 2 alarm signalling service. Using wireless signalling, it's designed for use where there is no landline, or as the ideal replacement for a digital communicator.

Supplied with our Roaming SIM it will connect to the strongest signal from up to three available GPRS networks, so has the widest possible coverage. It automatically connects to other available cells without interruption and intelligently grabs a strong signal rather than giving priority to one network. Overall it delivers a better, more reliable and more secure service for your critical alarms.

How Redcare Secure Solo works

The wireless path is provided by GPRS which is a digital mobile phone network. Redcare continually checks the wireless path, reporting any loss of service to your ARC. Your ARC is therefore able to take prompt action to rectify the fault and action any alarms.

- Supports extended SIA, Contact ID and Fast Format
- Fault reporting on radio blocking

Redcare Secure Solo doesn't require a dedicated fixed phone line, you therefore save the cost of installing and renting an additional line. Also, Redcare Secure Solo will not generate any additional call charges when it is communicating with your ARC.

How you benefit

At the end of the day you have a choice to make. There are other systems on the market.

- Bells only systems. These can annoy your neighbours, may be ignored altogether, and most importantly, won't bring the emergency services out to your property
- Digital communicators. These are very basic systems using recorded announcements, text messages or alerts to an ARC. If your alarm is triggered leaving the rest to you. Often there are charges associated to these messages and some systems require a dedicated phone line, which means installation and annual rental costs. And of course if the line is cut it won't be detected automatically

So consider this

- By choosing Redcare Secure Solo you will be securing your home or business for the future, as well as the present. Should your risk assessment or future technology needs change, Secure Solo can be adapted to meet your new requirements
- Easily upgraded to Secure Ireland or Secure IP to meet customers changing needs over time
- With no call costs and providing standards compliant Grade 2 signalling, it is an ideal replacement for a digital communicator
- Supplied with our roaming SIM as standard for highest network performance
- Secure Upload / Download functionality allows installers to securely access their alarm panels remotely allowing fast, effective, around the clock and support and without the need for a costly site visit
- Allows customers without a fixed line to benefit from a high quality monitored alarm system
- Easily moved from one location to another and suitable for rapid deployment such as urgent service provision, temporary deployment and short term use*
- Ideal for construction sites, vacant properties, remote buildings, cabins and outbuildings
- Mobile assets, such as boats, heavy machinery, caravans, catering trailers etc. are also perfectly suited**
- Simple, easy to fit and maintain, it's backed by our customary 24/7 365 help desk, engineering support, training and general service
- Secure Solo meets the highest industry security requirements (European standards).
- Secure Solo's GPRS wireless network provides 99.7% availability

Who we are

Redcare is part of BT plc and has been a leader in the fire and security market since 1986. We are the largest supplier of alarm signalling services in the UK, securing hundreds of thousands of homes, offices and businesses with our services.

* Minimum rental is for 12 months; however a unit location can be changed as many times as you want in that rental period.

** Mobile assets refer to assets sited in a fixed location. e.g. a boat moored in a harbour. It's the customer responsibility to notify the ARC of the location of the asset and if that location changes. Secure Solo will only signal an event, not the location of that event.



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To find out more about how Redcare can protect your home or business:

call us free on **1800 806 006*****

email redcare@bt.com or visit us at www.redcare.bt.com

*** Calls to this number are free from landlines. However, they are not free to call from mobile phones or phone boxes - the cost will vary between service providers.